

Payment and cancellation

To hold your reservation Russia Offroad Adventures (ROAD) requires a reservation deposit – 20% of the tour price per person. Full payment can be made in cash upon arrival in Russia. All prices and payments are in Euro.

In case of tour cancellation, you have to immediately notify ROAD. The reservation deposit is fully refundable if cancelling no less than 60 days prior to the tour start date. Cancellations made less than 60 days prior to the start date will result in the forfeiture of the reservation deposit. However, if you find a replacement for you within 60 to 30 days prior to the start date, ROAD charges you only 5% of the tour price.

Once the tour has commenced, there are no refunds for any unused services.

Motorcycle damage

In general, every participant is personally responsible for any traffic or parking offences incurred while the motorcycle is in his custody or control as well as any other damage or problem which arises from his failure. Participants must be licensed to ride a street legal motorcycle.

To cover potential damages caused by a tour participant to other traffic participants, ROAD provides common Motor Vehicle Liability Insurance which is included in the tour price. Additionally, all normal wear and tear of the bike (e. g. breakage of plastic parts or glass, tires damage or scratches) is also included in the tour price.

However, to cover potential significant damages to the bike, ROAD requires that every rider lodges a Refundable Motorcycle Damage Deposit of 500 EUR prior to starting a tour. Any damages other than normal wear and tear will be deducted from this deposit, and the balance returned to the participant on the final day of the tour. In case of insufficient damage coverage by the deposit, the participant is obligated to pay the remaining amount prior to his departure to the country of origin.

Disclaimer

The participant is aware and acknowledge that motorcycle touring is a great sport but there are risks and it can be dangerous when undertaken without all due care on the part of the participant. The participant is aware that traffic, road and weather conditions and the actions of other participants can increase risks to him and affect the enjoyment of the tour. ROAD is not liable for any loss or damage to personal belongings, personal injury, accident, or illness. The participant accepts all risks of being a motorcycle rider or a passenger in a support vehicle, and agrees to sign an indemnity release and acknowledgement form prior to tour departure.

Personal travel insurance including medical and accident insurance are strongly recommended.

Tour changes

ROAD reserves the right to adjust the itinerary due to variation in road, weather, operational or safety conditions, and also to substitute accommodations.

ROAD reserves the right to withdraw the tour due to unpredictable circumstances, e. g. unexpected legal acts of Russian authorities, illness of the ROAD owner/operators, critical failures of ROAD partners or other insuperable circumstances. In this case, ROAD will refund all the payments made to ROAD. However, ROAD is not liable for any follow-up costs of the participant, e. g. cancellation fees of the airlines, visa cost etc.